

SERVICE HOTLINE

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Designation: Head - Trading Operations

EMERGENCY EQM BANDWIDTH CHANGE – THROTTLED FEEDS ONLY

The JSE is implementing an emergency update to the Equity Market (EQM) Market Data bandwidth settings following elevated market activity observed earlier today.

The feed reached its limit a few times consecutively, during exceptionally heightened volumes. During this period approximately 50% of an entire day’s total orders were disseminated.

This change is being introduced as a preventative and stabilisation measure to support consistent delivery of market data during periods of high activity.

The un-throttled feeds were not impacted and performed with no impact.

The bandwidths will be updated effective 1 April 2026 in Production

Service	Current (Mbps)	Updated (Mbps)
EQM Throttled	5.00	10.00
EQM Level 1	5.00	10.00

Please refer to the JSE Client Connectivity Standards and Bandwidth Requirements document at this location: <https://clientportal.jse.co.za/technical-library/enablement-and-connectivity-documentation>

We appreciate your understanding and cooperation during this period. Should you have any questions, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za